

Polycom and Cisco Vendor's Phone Feature Guide Support Exceptions

Feature Name	Not Supported	Custom Supported	Portal Supported
Polycom Phones			
Changing Appearance of Time & Date	X		
Changing Background	X		
Text Messaging	X		
Buddy Lists	X		
Instant messaging	X		
Lync Server	X		
Locking Phone	X		
Logging onto Phone (Hot Desking)	X (VVX500 & IP6000)		
Enabling Headset Memory Mode		X	
Selecting the Correct Headset for Electronic Hook-switch		X	
Browser		X	
Forwarding Calls			X
Managing Contacts			X
Cisco Phones			
Using Hot Phone	X		
Using a Paired Phone	X		
Using Intercom and Paging	X		
Using Company Directory	X		
Setting & Changing Phone Password	X		
Interactive Voice Response Menu	X		
Connecting to Wireless Voice Network	X		
Changing System Time & Date	X		
Analog Phone with Cisco UC320W	X		
Changing Background	X		
Picking-Up Call From Another Extension		X	
Parking Call		X	
Voicemail Access		X	
Forwarding Calls			X
Configuring Privacy Features			X
Creating and Using Personal Speed Dials			X
Managing Contacts (Available on Phone as well)			X