

Bandwidth Charts

Quick Start User Guide

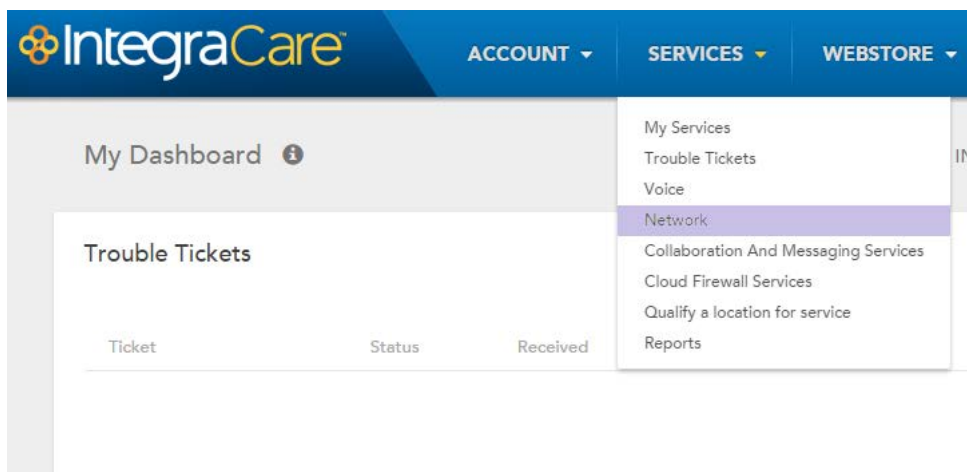


Accessing Bandwidth Charts

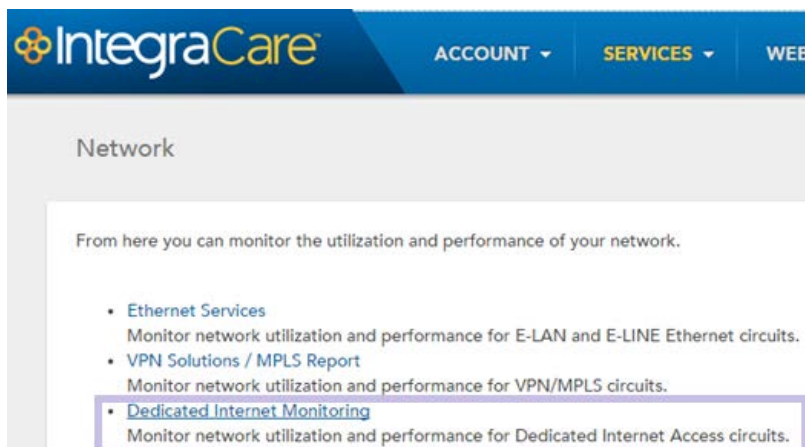
If you are a customer with the optional addition of network utilization monitoring tool, you have the ability to monitor and track utilization of your dedicated bandwidth via the tool. With a few clicks, you can identify your circuit's utilization and certain concerns. This can help explain performance issues and narrow down solutions.

Integra has implemented new changes to this service, streamlining your customer experience by having all the NUM information available within your personalized customer portal.

In the **Services** dropdown, select **Network**.



Next, select **Dedicated Internet Monitoring**.



Here, you can see all of your DIA circuits. For more detailed information, click on a **circuit ID**.

IntegraCare ACCOUNT SERVICES WEBSTORE

Dedicated Internet Monitoring

Network Name	Account Number	Circuit ID	Account Name
	4990	NVDH OR	

To populate your graphs, select your desired measurement, range, and end date from the dropdowns.

Measurements: The type of data to report.

- *Bits In/Bits Out (Average)* – Utilization data, averaged out over the time period selected. Data is rolled up by 15 minute intervals.
- *Errors (Maximum)* – Error packets reported per time segment.
- *Unicast Packets In/Packets Out (Average)* – Point-to-point packets delivered both upstream and down.

Range: The time periods (duration) being reported.

Date Ending: To select a more granular time period, set the end date to an exact date/time.

Then, select **Go**.

