

Cloud Firewall Service Reports

May 2019



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Contents

Cloud Firewall Service Reports Overview	1
Scheduling CFS Reports	2
Downloading Archived Reports	3

Cloud Firewall Service Reports Overview

Allstream offers a number of Cloud Firewall Service (CFS) reports that allow you to view security application performance and threat information that is most relevant to your business. Reports are accessible after logging in to the CFS portal and may be scheduled to be sent to you daily, weekly, or monthly.

CFS reports include:

Applications Overview

Provides information about the applications that your users are accessing, including:

- Top Internal IP Attempted Blocked Applications
- Top Data Usage Application
- Top Blocked Applications (graph and table)
- Top Allowed Applications (graph and table)
- Top Allowed Applications by Source
- Applications Using the Most Data

Countries Overview

Provides information about data that is routing to and from other countries, including:

- Top Scans from Other Countries
- Top Source Countries | Non-US (table and cluster map)
- Top Destination Countries | Non-US (table and cluster map)

File Downloads Overview

Provides information about the files that your users are downloading, including:

- Top Allowed Files
- Top Blocked Files

Firewall Overview

Provides an overview of your used firewall rules, including:

- Firewall Traffic Overview
- Top Firewall Rule Usage (graph and table)

IP User Information Overview

Provides information about your IP users, including:

- Internal IP Requesting Most Websites
- Machines Using the Most Data
- Internal IP with Most Files Blocked

Threats Overview

Provides an overview of your threat information, including:

- Total Threats Detected and Actions Taken
- Top Blocked Threats
- Allowed Threat Events by Source IP (not including scans)
- Critical & High Threat Events
- Possible Spyware Infected Machines

Traffic Overview

Provides an overview of your traffic usage, including:

- Total Megabytes Transferred
- Megabytes Transferred by Application
- Top Data Usage by Top Applications

Website Traffic Overview

Provides a summary of the websites that are being accessed by your users, including:

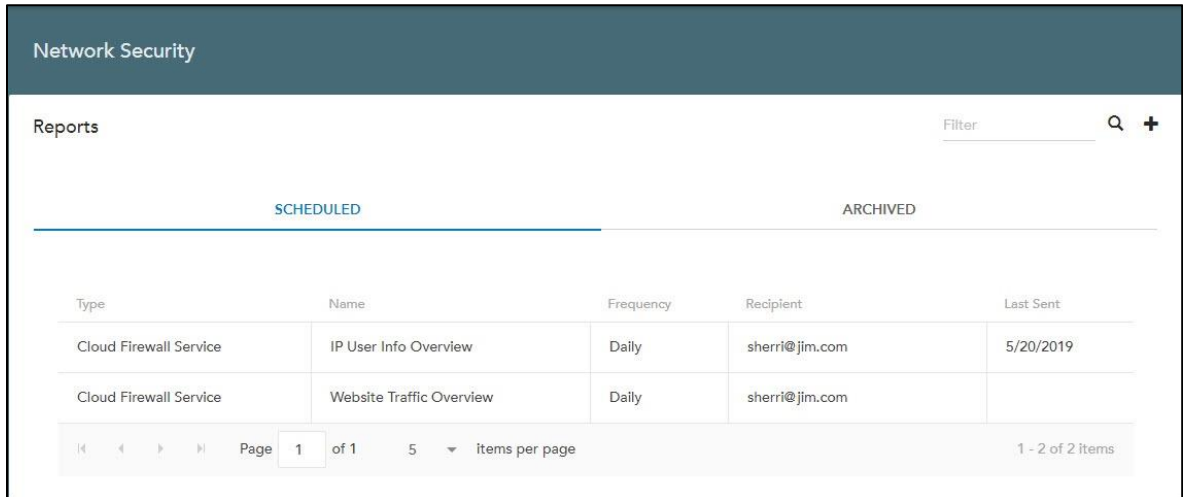
- Top Visited Website
- Top Category of Internet Traffic
- Top Allowed Categories of Internet Traffic (graph and table)
- Top Blocked Categories of Internet Traffic (graph and table)

Scheduling CFS Reports

CFS reports are scheduled on the **SCHEDULED** section of the **Network Security** page in iCare.

To schedule CFS reports:

1. Log in to the iCare portal.
2. From the **MY ACCOUNT** drop-down list, select **Performance and Security**.
The **Network Services** page displays.
3. Click **Network Security Reports**.
The **Network Security Reports** page displays.



The screenshot shows the 'Network Security Reports' page. At the top, there is a 'Network Security' header. Below it, the 'Reports' section is visible, with a 'Filter' search bar and a '+' icon. The page is divided into two tabs: 'SCHEDULED' (active) and 'ARCHIVED'. A table lists the scheduled reports with columns for Type, Name, Frequency, Recipient, and Last Sent. The table contains two rows: 'Cloud Firewall Service' for 'IP User Info Overview' (Daily, sherri@jim.com, 5/20/2019) and 'Cloud Firewall Service' for 'Website Traffic Overview' (Daily, sherri@jim.com). At the bottom, there is a pagination control showing 'Page 1 of 1' and '5 items per page'.

Type	Name	Frequency	Recipient	Last Sent
Cloud Firewall Service	IP User Info Overview	Daily	sherri@jim.com	5/20/2019
Cloud Firewall Service	Website Traffic Overview	Daily	sherri@jim.com	

Network Security Reports Page

4. Click the **Add** icon **+** to create a new schedule or click the name of a report in the list to modify the schedule.

The **Schedule Report** page displays.

5. From the **Type** drop-down list, select **Cloud Firewall Service**.
6. From the **Name** drop-down list, select the name of the report you want to schedule:

- **Applications Overview**
- **Threats Overview**
- **Countries Overview**
- **Traffic Overview**
- **File Downloads Overview**
- **Website Traffic Overview**
- **IP User Info Overview**

7. From the **Frequency** drop-down list, select how often you want to run the report:

- Daily
- Weekly
- Monthly

8. From the **Recipient** drop-down list, select the email address where you want the report to go.

Note: Recipients are selected from the **Contacts** list within iCare. For more information, refer to the [iCare Portal User Guide](#) or the [Managing Contacts Quick Start Guide](#) available on the [User Guides](#) tab of the iCare Portal **Support** page.

9. Click **Save**.

Downloading Archived Reports

Archived reports are available for download on the **ARCHIVED** section of the **Network Security** page in iCare.

To download archived reports:

1. Log in to the iCare Portal.
2. From the **MY ACCOUNT** drop-down list, select **Performance and Security**.
The **Network Services** page displays.
3. Click **Network Security Reports**.
The **Network Security Reports** page displays.
4. Click **ARCHIVED**.
The **ARCHIVED** tab on the **Network Security Reports** page displays.
5. Click a report to download a copy in PDF format.